

## Listening / Speaking

### ◆ Read the dialogue:

Salesman: Asslam-o-Alaikum! can I help you with something?

Customer: Walaikum Asslam! Yes, I am looking for a mobile phone for my son.  
Can you recommend something?

Salesman: Sure we have variety of mobile phones to choose from. Is there a specific brand and budget you have in mind.

Customer: Well! I don't want to spend too much money.

Salesman: How about the Samsung Galaxy A12? It's a great phone that's not too expensive and has some good features.

Customer: What features does it have?

Salesman: It has 6.5 inch screen, a long-lasting battery, a quad camera set up a lot of storage space.

Customer: That sounds good. What about the price?

Salesman: It's currently on sale for 30,000 Rs.

Customer: Hmm, that's good price. Can you tell me more about the warranty and return policy.

Salesman: We offer one-year warranty and if for any reason you are not satisfied, you can return it within 14 days for a full refund.

Customer: Okay great, pack it for me. Thank you for your help.

### ◆ Circle the correct answer:

1) Salesman offers the mobile phone:

1) Samsung Galaxy A12

2) Motorola Moto E71

2) What is the price of mobile phone?

1) 30,000 Rs.

2) 50,000 Rs.

3) How much warranty does he offers?

1) 1 year

2) 2 years